



StreamOne Ion

Unified Customer Management - Marketplace

UCM Enhancements
Vendor Agnostic

StreamOne Ion

UCM Enhancements

1. Dashboard
2. Customers
3. [Marketplace](#)
4. Orders
5. Subscriptions

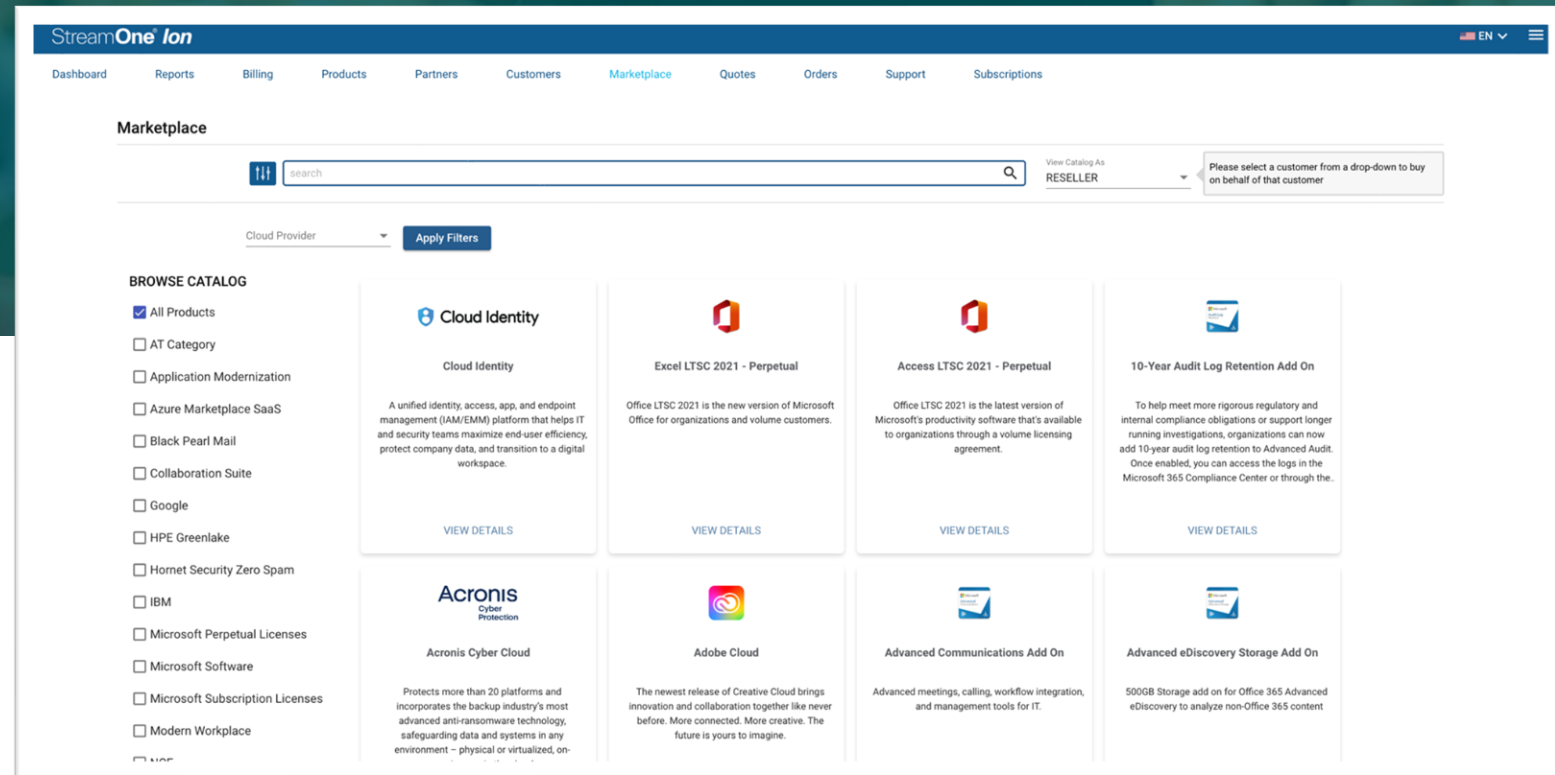
Marketplace

User Experience
Products List Page
Product Details Page
Cart Page

Marketplace

User Experience

The new Marketplace module within the Admin Console allows Reseller partners to purchase for their Customers without leaving their management portal. The new fullscreen user interface allows displaying any product's complete features and content leveraging a new Product Information Model, which facilitates a better understanding of the differential characteristics across products and plans. The new Cart page brings clarity to the structure of charges, costs and prices.



Marketplace Products List Page

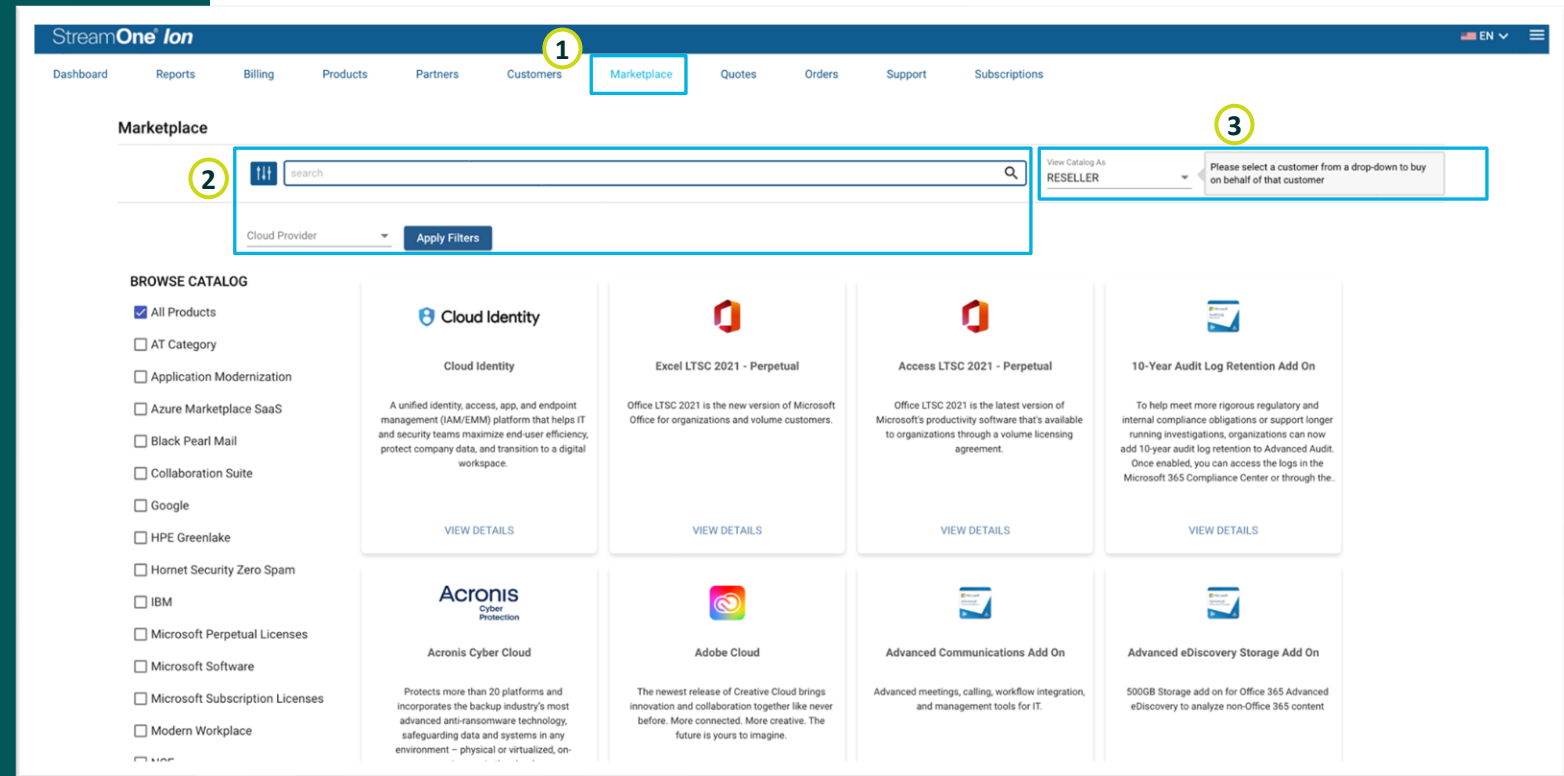
1 New platform module

Marketplace is now a new module of StreamOne Ion, facilitating a direct access to purchasing for your Customers.

2 Search and Filter

You can search for any Category, Product, Plan and now also for the Manufacturer Part Number of the Plan you are looking for, which is a new addition coming with this set of enhancements.

There is also a filter available for Cloud Providers.



3 View Catalog As – IMPORTANT!

By default, the Marketplace shows the Reseller cost and the entire catalog of Products. However, you can use 'View Catalog As' drop down to select a Customer in order for the catalog of products and pricing to adapt to that particular Customer. You need to select a Customer in order to be able to select plans and complete a purchase.

Marketplace

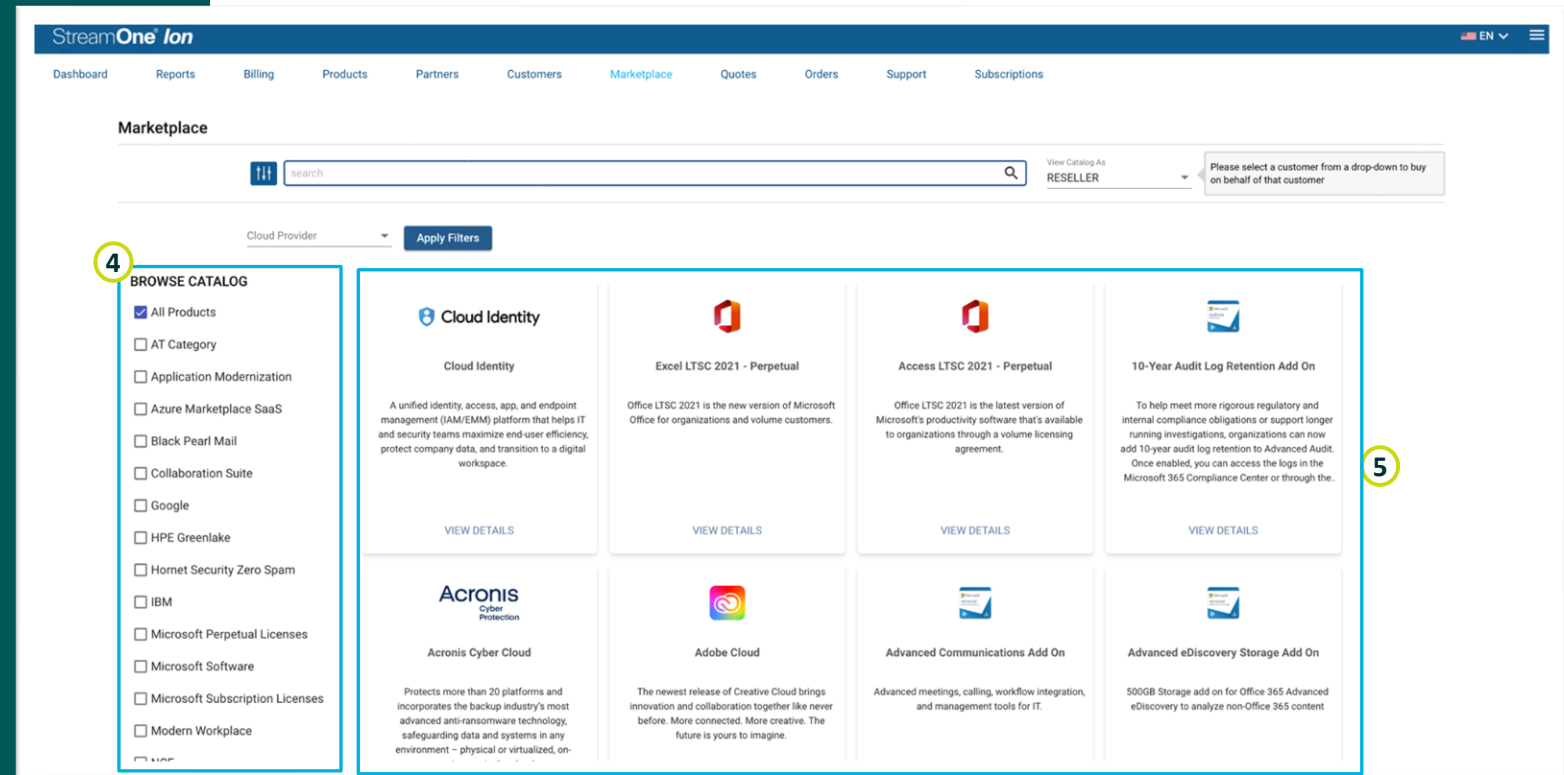
Products List Page

4 Category filters

The list of Categories works as a filter that allows multi-selection, offering extra flexibility when searching for Products.

5 Product Tiles

Each Product displays here in a tile containing a logo, name, and short description.



Marketplace

Product Details Page

1 Quick Navigation

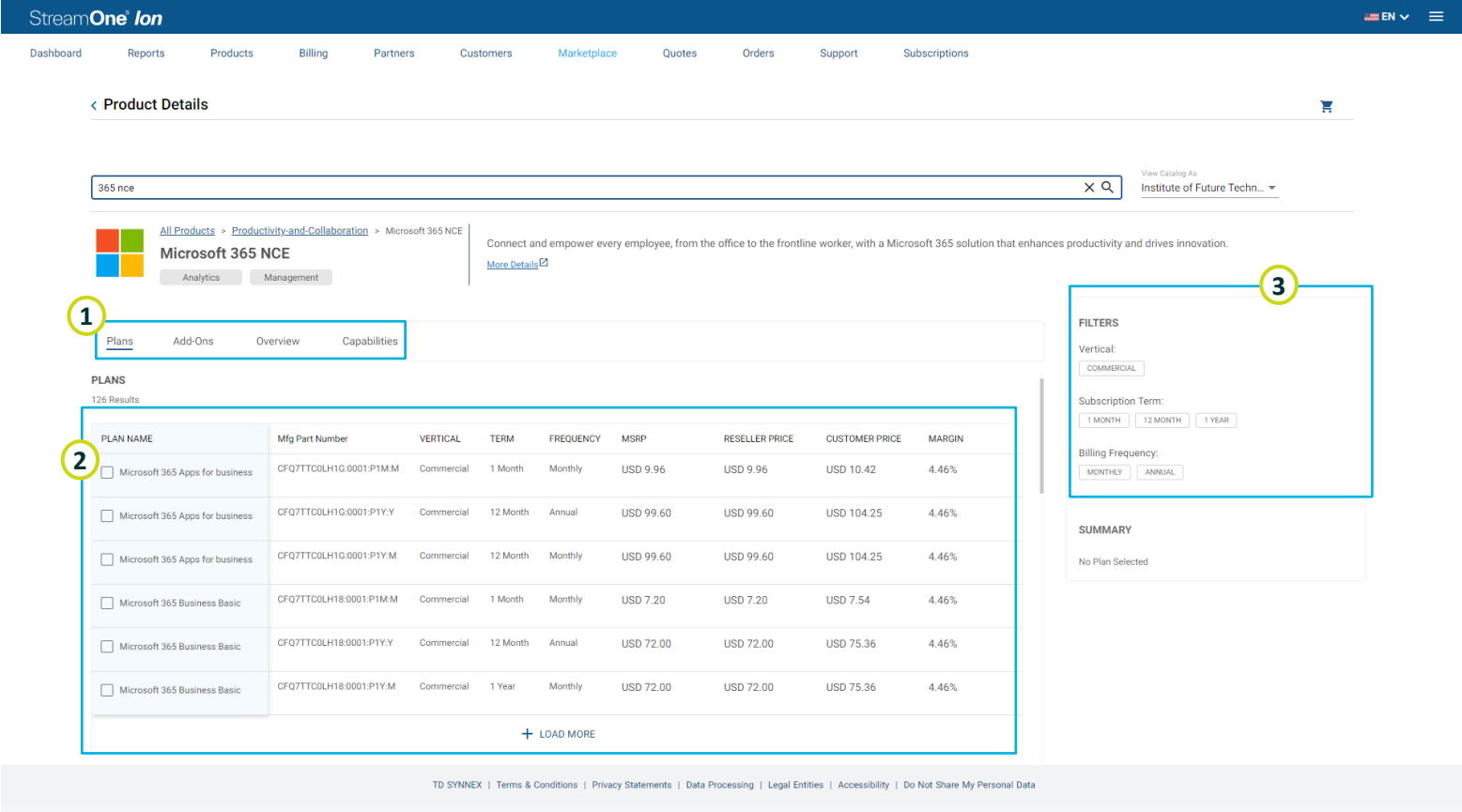
The new design presents the Plans, Add-ons, Overview and Capabilities sections of the page as you scroll down, but you can also click on each of these sections at the top to be brought directly there.

2 Plans

Plan Name, Mfg Part Number (Manufacturing Part Number, newly added), Vertical, Term/Frequency, MSRP, Reseller Cost, Customer Price and Margin are the elements of the plans view.

3 Filters

You can easily filter the plans based on verticals, subscription term and billing frequency.



StreamOne lon

Dashboard Reports Products Billing Partners Customers Marketplace Quotes Orders Support Subscriptions

< Product Details

365 nce X Q View Catalog As Institute of Future Techn...

All Products > Productivity-and-Collaboration > Microsoft 365 NCE

Microsoft 365 NCE

Analytics Management

Connect and empower every employee, from the office to the frontline worker, with a Microsoft 365 solution that enhances productivity and drives innovation.

More Details

1 Plans Add-Ons Overview Capabilities

PLANS

126 Results

PLAN NAME	Mfg Part Number	VERTICAL	TERM	FREQUENCY	MSRP	RESELLER PRICE	CUSTOMER PRICE	MARGIN
<input type="checkbox"/> Microsoft 365 Apps for business	CFQ7TTCOLH1G:0001:P1M.M	Commercial	1 Month	Monthly	USD 9.96	USD 9.96	USD 10.42	4.46%
<input type="checkbox"/> Microsoft 365 Apps for business	CFQ7TTCOLH1G:0001:P1Y.Y	Commercial	12 Month	Annual	USD 99.60	USD 99.60	USD 104.25	4.46%
<input type="checkbox"/> Microsoft 365 Apps for business	CFQ7TTCOLH1G:0001:P1Y.M	Commercial	12 Month	Monthly	USD 99.60	USD 99.60	USD 104.25	4.46%
<input type="checkbox"/> Microsoft 365 Business Basic	CFQ7TTCOLH18:0001:P1M.M	Commercial	1 Month	Monthly	USD 7.20	USD 7.20	USD 7.54	4.46%
<input type="checkbox"/> Microsoft 365 Business Basic	CFQ7TTCOLH18:0001:P1Y.Y	Commercial	12 Month	Annual	USD 72.00	USD 72.00	USD 75.36	4.46%
<input type="checkbox"/> Microsoft 365 Business Basic	CFQ7TTCOLH18:0001:P1Y.M	Commercial	1 Year	Monthly	USD 72.00	USD 72.00	USD 75.36	4.46%

+ LOAD MORE

2

3

FILTERS

Vertical:

COMMERCIAL

Subscription Term:

1 MONTH 12 MONTH 1 YEAR

Billing Frequency:

MONTHLY ANNUAL

SUMMARY

No Plan Selected

TD SYNnex | Terms & Conditions | Privacy Statements | Data Processing | Legal Entities | Accessibility | Do Not Share My Personal Data

Marketplace

Product Details Page

Upon selecting one or more plans, this page offers you different options and features:

1 Summary

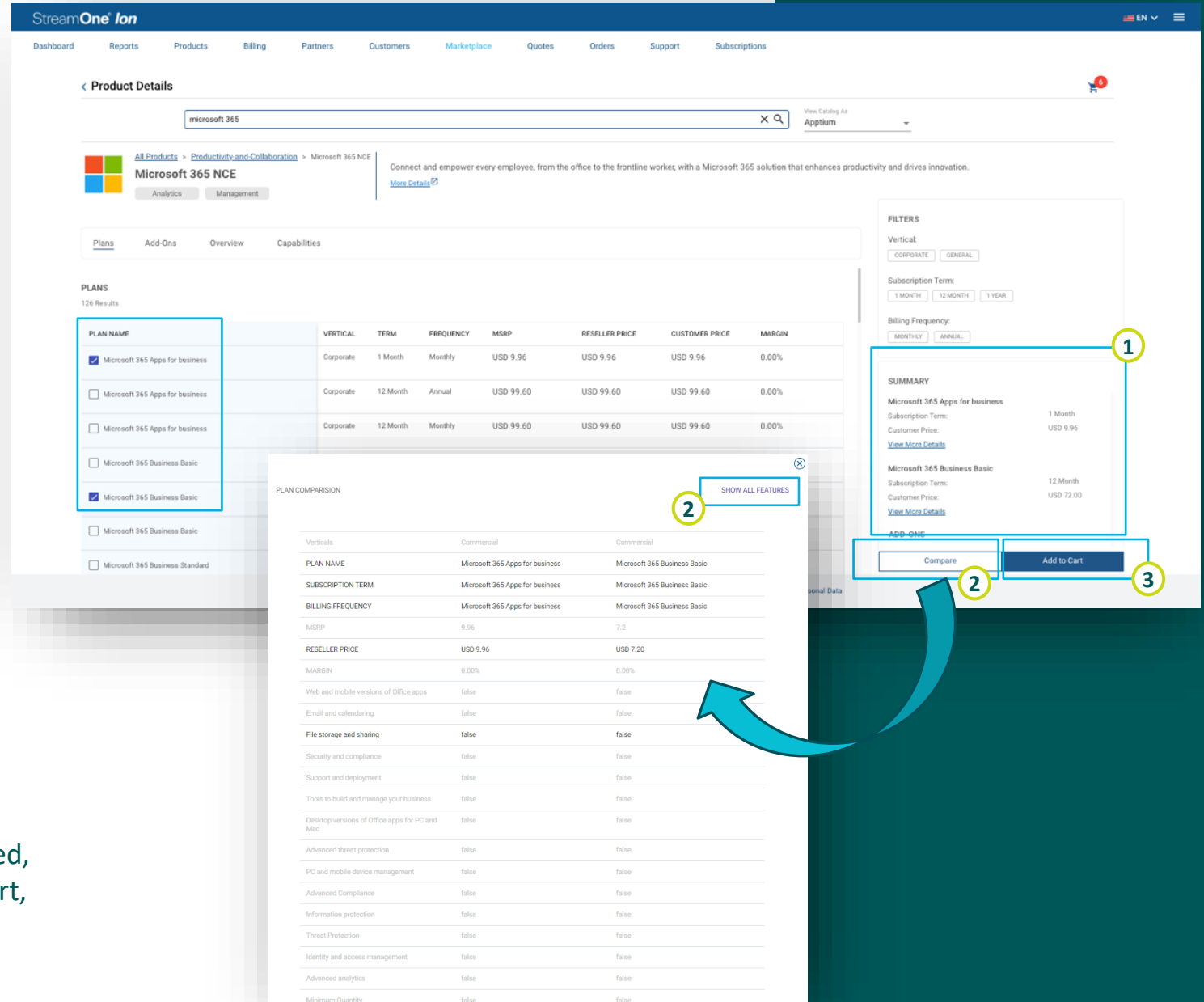
Here you will find the most relevant details of the plans selected. It presents a compressed view that can be expanded to host more details.

2 Compare

Click here to access a comparison table for the selected plans. This feature has been enhanced with a “SHOW DIFFERENCE” button that highlights the differences between the selected plans.

2 Add to Cart

Once decided which are the plans that best fit the need, click “Add to Cart” to add the selected plans to the Cart, being brought to the Cart page.



The screenshot displays the 'Product Details' page for 'Microsoft 365 NCE' on the StreamOne marketplace. The page is divided into several sections:

- Product Details Header:** Includes a search bar with 'microsoft 365' and a 'View Catalog As' dropdown set to 'Appium'.
- Product Description:** A brief description of the Microsoft 365 solution.
- Plans Section:** A table listing available plans. A blue box highlights the 'PLAN NAME' column, which includes checkboxes for selecting plans. A 'SHOW ALL FEATURES' button is also visible.
- Comparison Table:** A table comparing the selected plans across various features like 'Verticals', 'Subscription Term', 'Billing Frequency', 'MSRP', 'Reseller Price', 'Margin', and specific features like 'Web and mobile versions of Office apps'.
- Summary Section:** A summary of the selected plans, including 'Microsoft 365 Apps for business' and 'Microsoft 365 Business Basic'. A blue box highlights the 'SUMMARY' section.
- Filters:** A sidebar on the right with filters for 'Vertical' (Corporate, General), 'Subscription Term' (1 Month, 12 Month, 1 Year), and 'Billing Frequency' (Monthly, Annual).
- Buttons:** At the bottom right, there are 'Compare' and 'Add to Cart' buttons. A blue box highlights these buttons, with a blue arrow pointing from the 'Add to Cart' button to the 'Compare' button.

Numbered callouts indicate the following actions:

- 1:** Summary section.
- 2:** Compare button.
- 3:** Add to Cart button.

Marketplace Cart Page

1 Plan Attributes

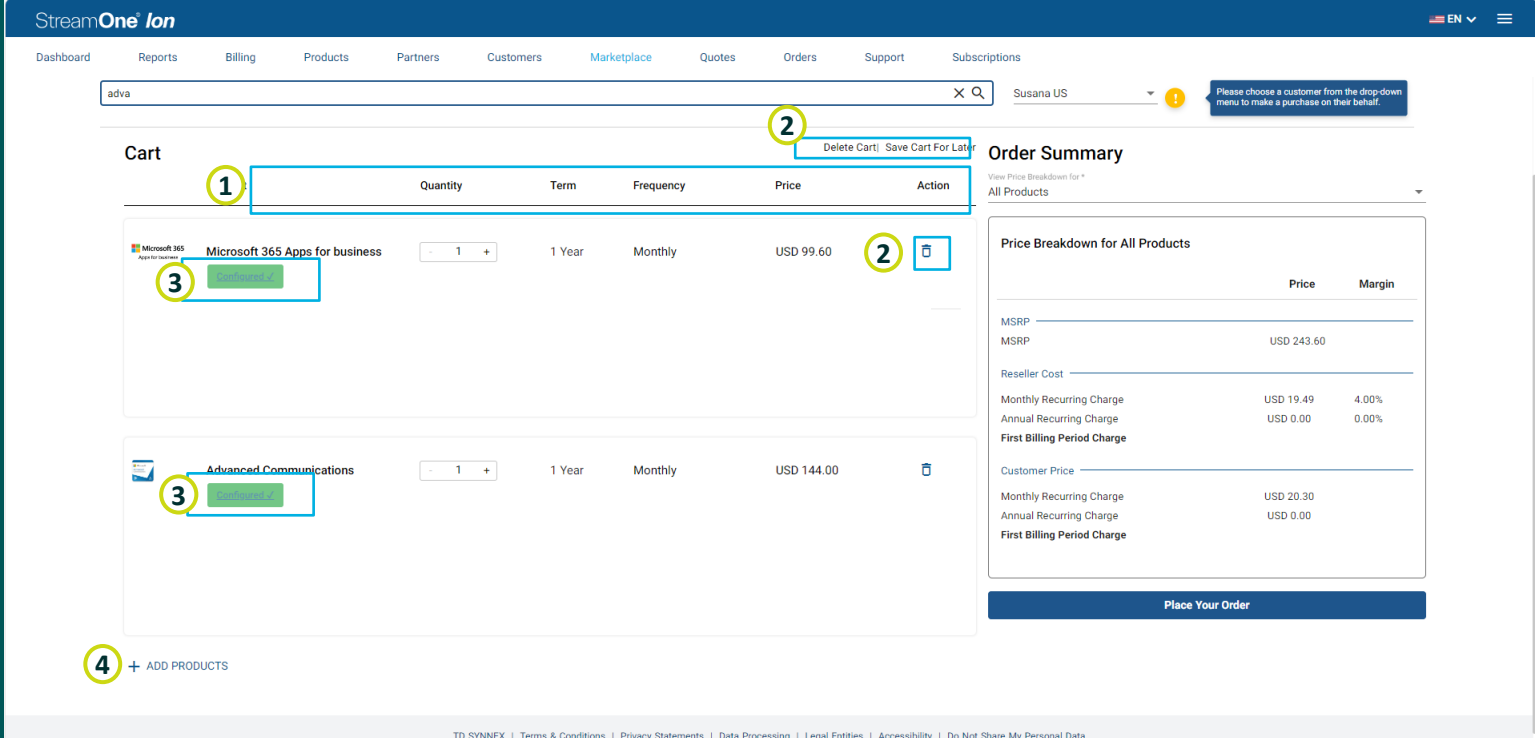
The columns Product name, Quantity, Term and Price help express the attributes of the plans in the cart. The Action column hosts the trash can icon to delete a plan from the cart.

2 Cart controls

Besides deleting any of the plans using the icon mentioned above, you can use these options to delete the entire cart or save it for later. The items in a saved cart will display below the regular cart items, and can be re-added at any time.

3 Configuration

Click here to configure your Products and different Customer attributes before deployment. The configuration varies across Cloud Providers and products, to adapt to each case.



The screenshot shows the StreamOne Ion Marketplace Cart Page. The interface includes a top navigation bar with links like Dashboard, Reports, Billing, Products, Partners, Customers, Marketplace, Quotes, Orders, Support, and Subscriptions. A search bar at the top left contains the text 'adva'. A dropdown menu on the right shows 'Susana US' with a warning icon and a message: 'Please choose a customer from the drop-down menu to make a purchase on their behalf.'

The main content area is divided into two sections: 'Cart' and 'Order Summary'.

Cart Section:

- Callout 1:** Points to the 'Quantity' column header.
- Callout 2:** Points to the 'Delete Cart' and 'Save Cart For Later' buttons.
- Callout 3:** Points to the trash can icon in the 'Action' column for the 'Microsoft 365 Apps for business' item.
- Callout 4:** Points to the '+ ADD PRODUCTS' button at the bottom of the cart.

Order Summary Section:

Price Breakdown for All Products

	Price	Margin
MSRP		
MSRP	USD 243.60	
Reseller Cost		
Monthly Recurring Charge	USD 19.49	4.00%
Annual Recurring Charge	USD 0.00	0.00%
First Billing Period Charge		
Customer Price		
Monthly Recurring Charge	USD 20.30	
Annual Recurring Charge	USD 0.00	
First Billing Period Charge		

A 'Place Your Order' button is located at the bottom of the Order Summary section.

4 Add Products

You can also quickly go back to the marketplace if you need to add more products.

Marketplace Cart Page

1 Price Breakdown for...

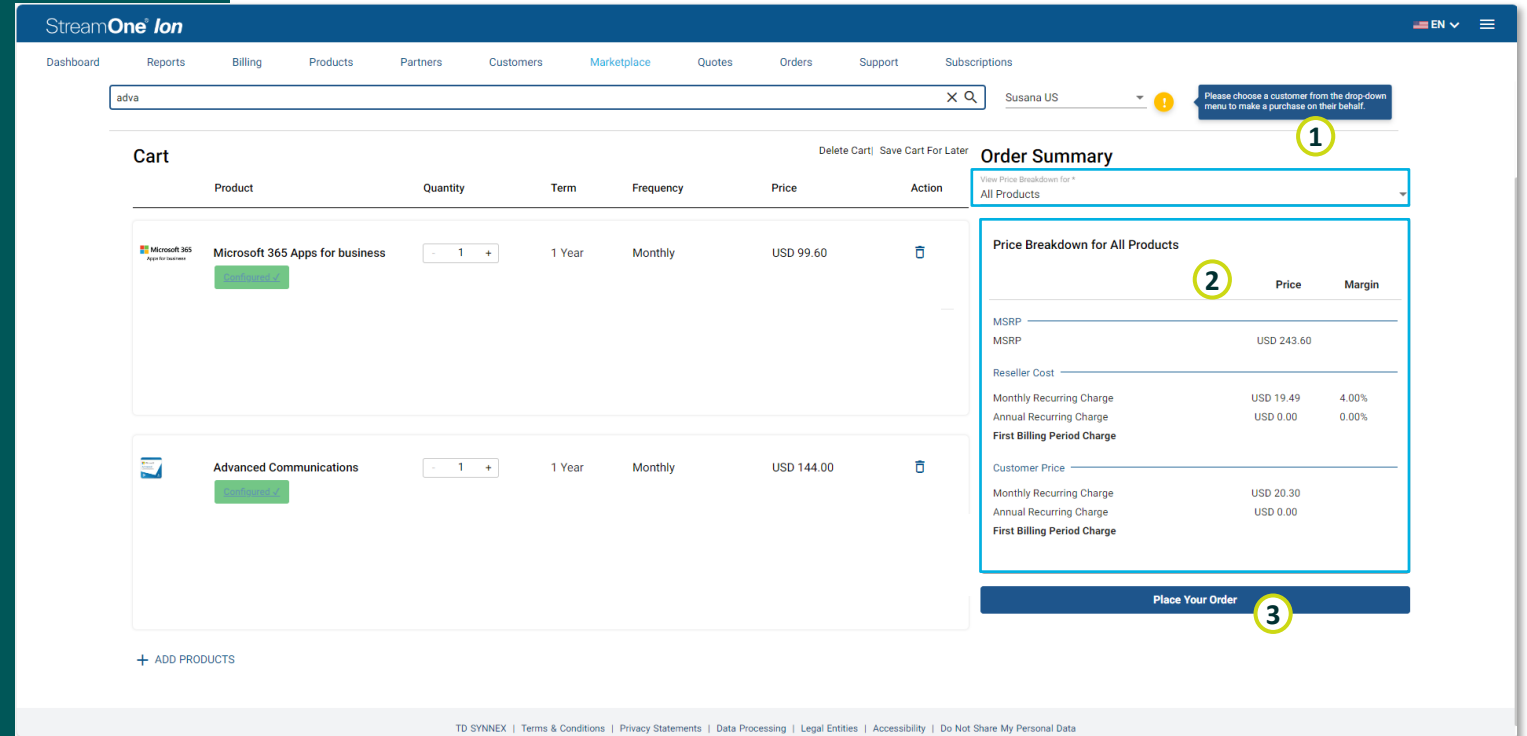
By default, this selector will display all Products, but you can open the drop-down menu to choose to view any of them separately.

2 Price Breakdown Table

You can see the price breakdown of prices and charges expressed in MSRP, Reseller Cost, and Customer Price. The Margin is also expressed here.

3 Place Order

After completing configuration, this button will become active, so you can place the order for the selected Customer.



The screenshot displays the StreamOne Ion Marketplace Cart Page. The interface includes a top navigation bar with links to Dashboard, Reports, Billing, Products, Partners, Customers, Marketplace, Quotes, Orders, Support, and Subscriptions. A search bar contains the text 'adva'. A dropdown menu for customer selection is open, showing 'Susana US' and a message: 'Please choose a customer from the drop-down menu to make a purchase on their behalf.' The main content area is divided into two sections: 'Cart' and 'Order Summary'.

The 'Cart' section contains a table with the following columns: Product, Quantity, Term, Frequency, Price, and Action. It lists two items:

Product	Quantity	Term	Frequency	Price	Action
Microsoft 365 Apps for business	1	1 Year	Monthly	USD 99.60	
Advanced Communications	1	1 Year	Monthly	USD 144.00	

The 'Order Summary' section displays a 'Price Breakdown for All Products' table with columns for Price and Margin. It shows the following breakdown:

Category	Price	Margin
MSRP	USD 243.60	
Reseller Cost		
Monthly Recurring Charge	USD 19.49	4.00%
Annual Recurring Charge	USD 0.00	0.00%
First Billing Period Charge		
Customer Price		
Monthly Recurring Charge	USD 20.30	
Annual Recurring Charge	USD 0.00	
First Billing Period Charge		

At the bottom of the 'Order Summary' section, there is a button labeled 'Place Your Order'.

Marketplace

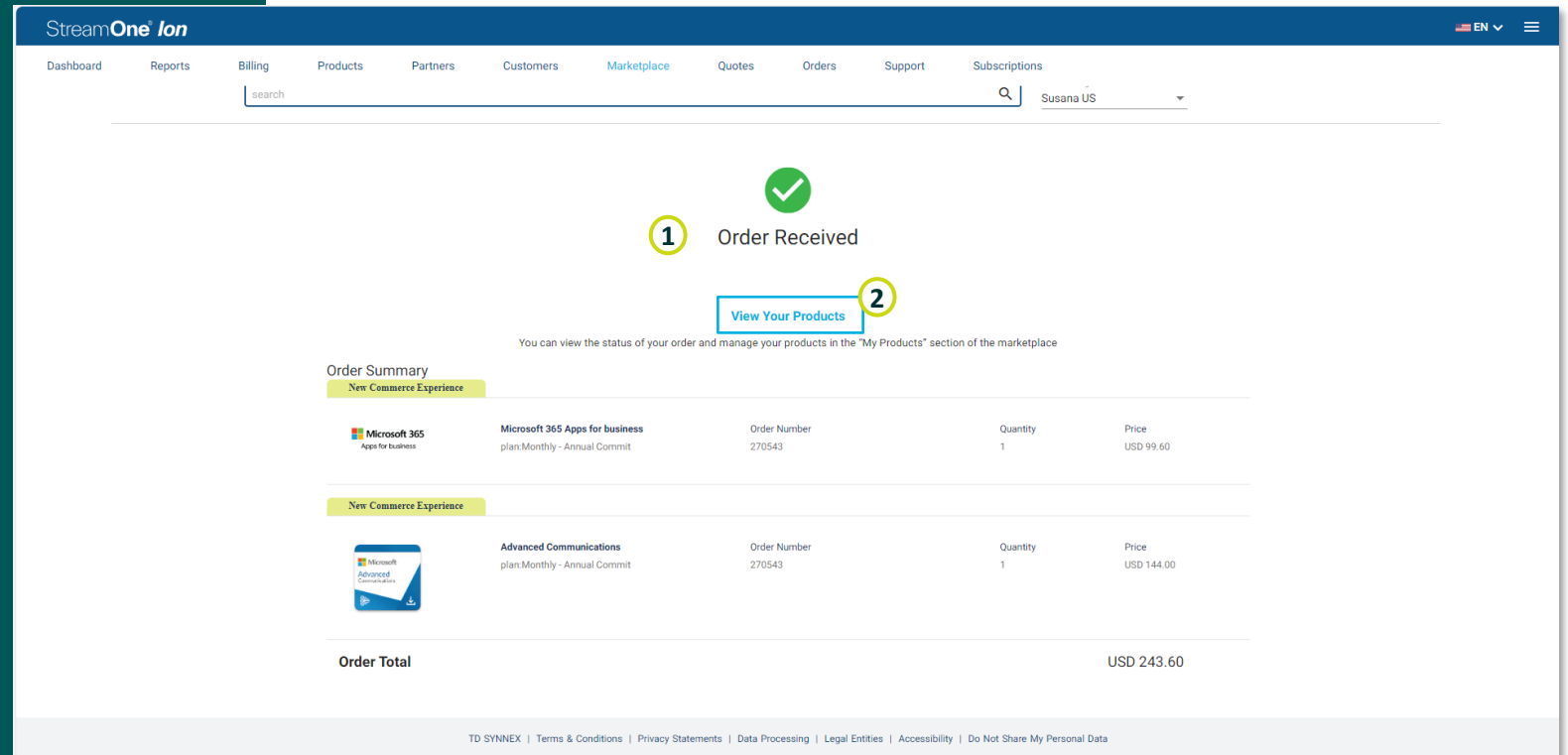
Order Confirmation Page

1 Order Received

You will find a summary of the order in this page, including every Product plan purchased with its Order Number, Quantity and Price.

2 Link to Order Details Page

You can click on “View Your Products” to be brought to the Order Details Page for the order you just placed, where you will be able to check additional information about the order, any subscriptions within it, and other important points as detailed in our Orders module documentation.





The screenshot shows the StreamOne Ion Marketplace interface. The top navigation bar includes links for Dashboard, Reports, Billing, Products, Partners, Customers, Marketplace, Quotes, Orders, Support, and Subscriptions. A search bar is present with the text "search" and a dropdown menu showing "Susana US".

In the center of the page, there is a green checkmark icon and the text "1 Order Received". Below this, a blue button labeled "View Your Products" is highlighted with a yellow circle and the number "2".

Below the button, a message states: "You can view the status of your order and manage your products in the 'My Products' section of the marketplace".

The "Order Summary" section is displayed, showing two items:

New Commerce Experience				
	Microsoft 365 Apps for business plan:Monthly - Annual Commit	Order Number 270543	Quantity 1	Price USD 99.60

New Commerce Experience				
	Advanced Communications plan:Monthly - Annual Commit	Order Number 270543	Quantity 1	Price USD 144.00

Order Total USD 243.60

The footer contains the text: "TD SYNnex | Terms & Conditions | Privacy Statements | Data Processing | Legal Entities | Accessibility | Do Not Share My Personal Data".