



StreamOne[®] Ion

Unified Customer Management



Based on extensive market research and partner feedback, we are pleased to introduce a new set of user interface enhancements that will add new capabilities and increase visibility across all customers.

Through Unified Customer Management, your end-to-end customer management experience has been improved to transform the way you purchase, manage, and bill through the platform. Let's take a closer look at all Unified Customer Management provides.



Streamlined user interface

Discover a streamlined approach to accessing customer information. We've created more direct access to critical platform functions including search, filtering and sorting functionality to allow for more precise navigation to the information you need. With fewer clicks required to perform the most common platform tasks, you'll save valuable time and effort.



Direct access to business insights

Get access to critical business insights through a single, user-friendly Dashboard landing page view. The view has customizable widgets, plus push notifications to address tasks, alerts and actions.



Reseller cost and margin clarity

With pricing, there is now clear visibility into reseller cost and margin at every step when purchasing and managing subscriptions on behalf of your customers.



Enhanced product evaluation features

When searching the Marketplace, see the same detailed, content-rich product views that customers see. Plans and add-ons can now be searched by Manufacturer Part Number, filtered, selected, compared, and added to your cart, allowing for enhanced product evaluation.



Improved order and subscription management

Orders and subscriptions are now easier to search and manage for all your customers at once through direct access from the main platform menu. In addition, all lifecycle management options are more accessible through these new views.

Did you know?

StreamOne[®] Ion captures and syncs, on average, **100 data points** per SaaS subscription providing you more information to make data-driven decisions.



Ready to learn more?

Contact your local cloud sales representative today to access documentation and training on Unified Customer Management.