TD SYNNEX

Cross-country purchasing

Microsoft

StreamOne® Ion

TD SYNNEX

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Reasons for Change

Cross-Country
Until now, cross-country purchasing was blocked within the platform, since was seen as a minor priority at the time NCE (New Commerce Experience) was implemented in StreamOne® Ion. However, as we start to migrate our partners from SCM to StreamOne® Ion we need to be able cross-country purchasing. With this feature, partners will be able to perform those purchases if customers are in the same country region as established by Microsoft.

Scope

We have expanded our platform's capabilities to allow the purchase of Microsoft products from different countries (See list here) in the same country region as established by Microsoft.

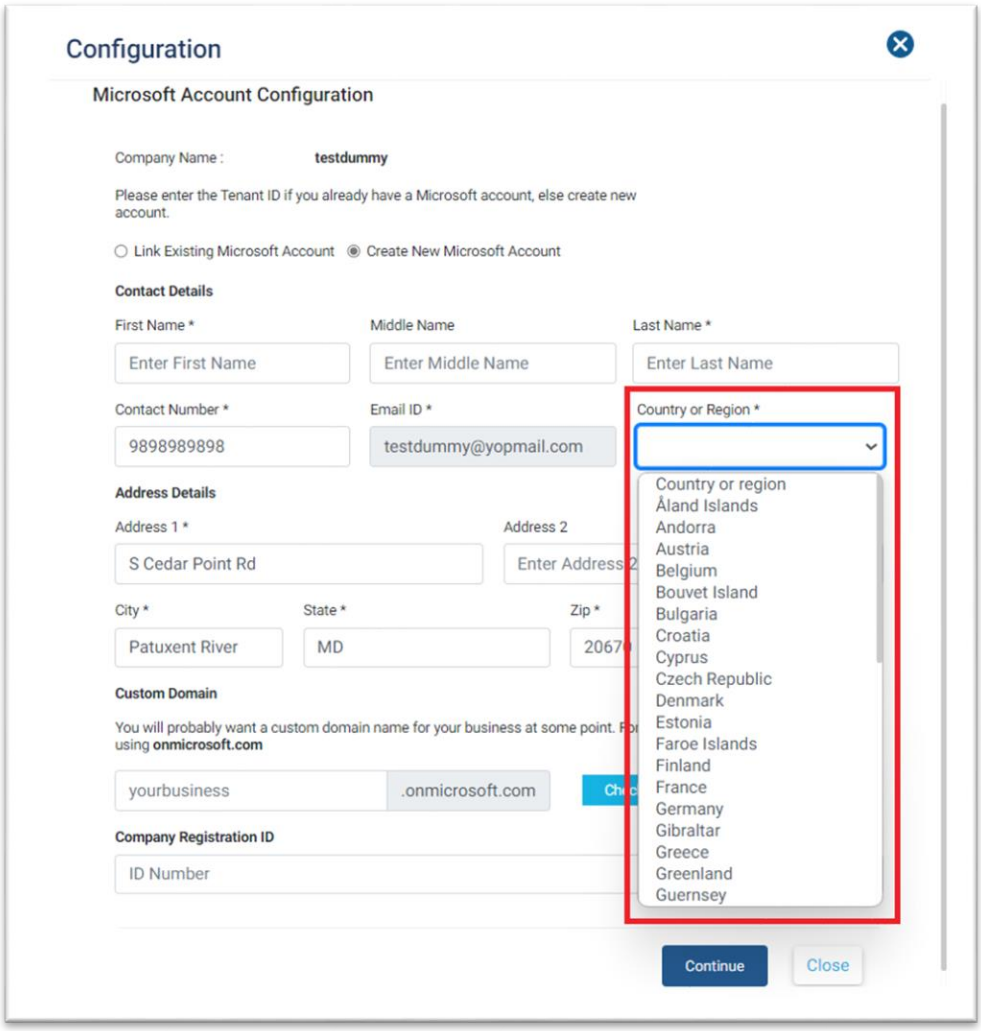
With this enhancement, Partners can now browse, select, and purchase Microsoft products from our platform regardless of their geographical location within the region where they are located.

User Journeys

Cross-country purchasing

Now when creating a new tenant, cross-country purchasing will be available by having the option to select a country under the region you are in.

For this reason, now you will see a new dropdown “Country or Region” where Partner can select the country within the Partner’s Microsoft PAC region that their customer is located in. For example, if you are Partner in France, you can choose a different country within his Microsoft Partner Center (PAC) region as shown in the image bellow to meet the location of the Customer during the tenant creation.


Configuration
Microsoft Account Configuration
Company Name :
testdummy
Please enter the Tenant ID if you already have a Microsoft account, else create new account.
Link Existing Microsoft Account
Create New Microsoft Account
Contact Details
First Name *
Enter First Name
Middle Name
Enter Middle Name
Last Name *
Enter Last Name
Contact Number *
9898989898
Email ID *
testdummy@yopmail.com
Country or Region *
Country or region
Åland Islands
Andorra
Austria
Belgium
Bouvet Island
Bulgaria
Croatia
Cyprus
Czech Republic
Denmark
Estonia
Faroe Islands
Finland
France
Germany
Gibraltar
Greece
Greenland
Guernsey
Address Details
Address 1 *
S Cedar Point Rd
Address 2
Enter Address 2
City *
Patuxent River
State *
MD
Zip *
Custom Domain
You will probably want a custom domain name for your business at some point.
using onmicrosoft.com
yourbusiness
.onmicrosoft.com
Company Registration ID
ID Number
Continue
Close