

# Azure Reservations display improvements

Microsoft CSP in **StreamOne<sup>®</sup> Ion**

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## Introduction

There was a need to improve the purchasing experience for Azure Reservations, also known as Azure Reserved Instances, as the Cart & Checkout page and the Order Confirmation page were not descriptive enough to allow users to fully understand which Plans they were transacting throughout the whole process. Accompanying that, the Orders tab within the Manage Products page (Admin Console) and “My Orders” (Solutions Marketplace) has also been enhanced to now have a Plan Name column that will allow both Reseller and Customer users to see which Azure Reservations were included in each order.

## Scope

This is a global feature, meaning that it impacts all countries in which TD SYNnex is having business. Both Reseller partners and Customers will benefit from this new feature as long as the relevant Microsoft program in their region is active.

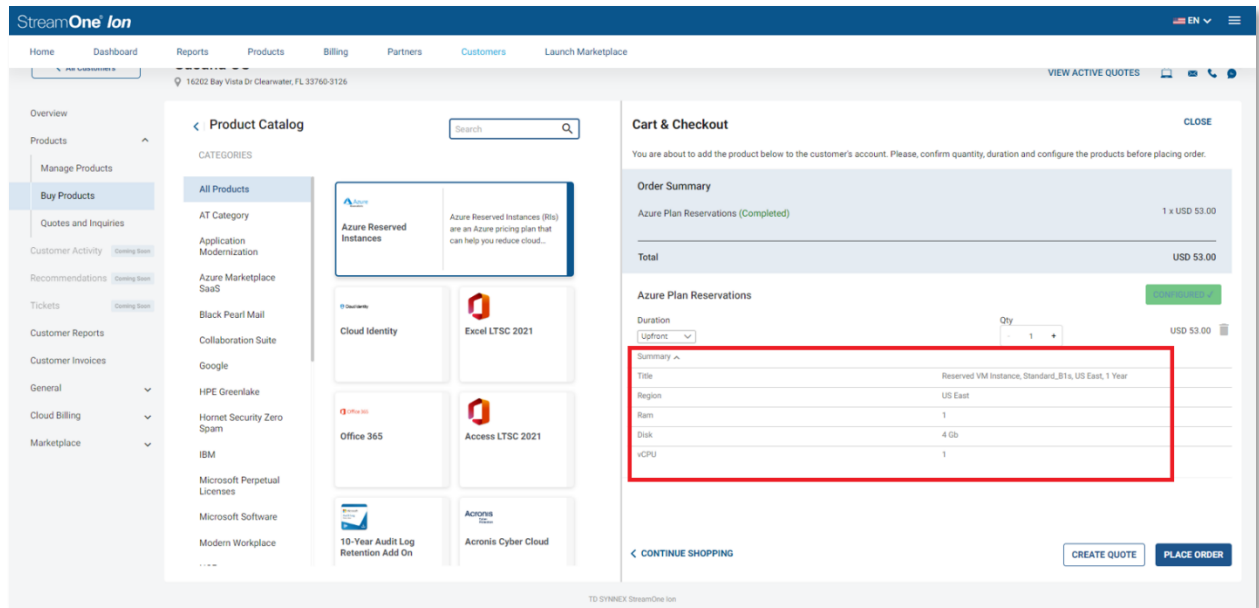
## User Journeys

### Improved purchasing experience

While buying products, after adding an Azure Reservations plan to the shopping cart, you will be able to see a **Summary** at the *Cart & Checkout* page containing all the details of that particular plan.

This is true both for the Reseller’s Admin Console portal and the Customer’s Solutions Marketplace portal, as shown below.

## Admin Console view:



The screenshot shows the StreamOne Admin Console interface. The left sidebar contains navigation links: Overview, Products (Manage Products, Buy Products), Quotes and Inquiries, Customer Activity, Recommendations, Tickets, Customer Reports, Customer Invoices, General, Cloud Billing, and Marketplace. The main content area is divided into two sections: Product Catalog and Cart & Checkout.

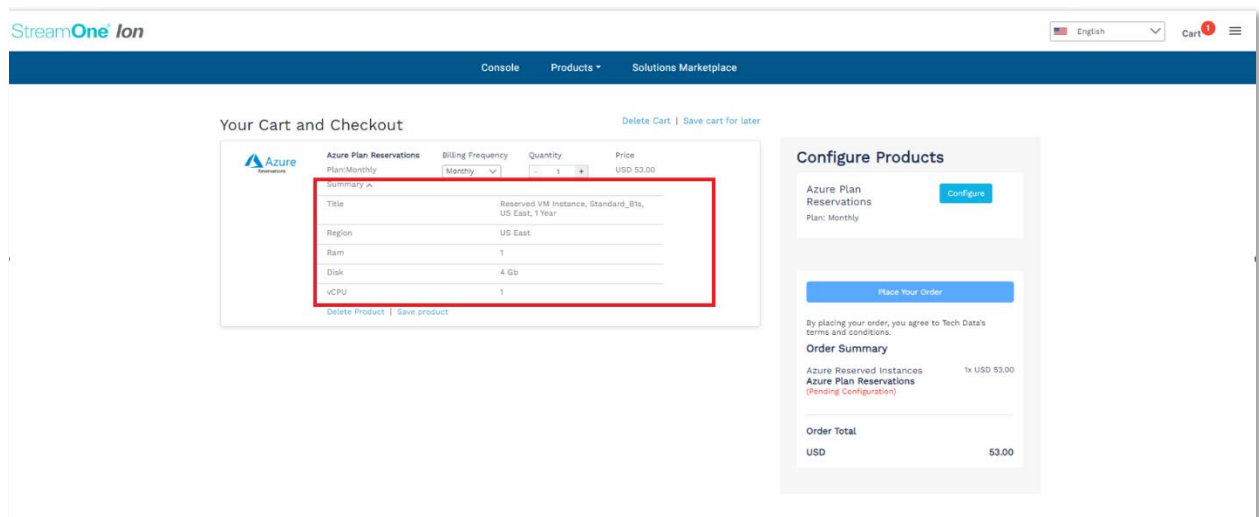
**Product Catalog:** Displays a grid of product tiles including Azure Reserved Instances, Cloud Identity, Excel LTSC 2021, Office 365, Access LTSC 2021, 10-Year Audit Log Retention Add On, and Acronis Cyber Cloud.

**Cart & Checkout:** Shows the order summary for Azure Plan Reservations. The summary table is highlighted with a red box:

| Summary |   |
|---------|---|
| Title   | Reserved VM Instance, Standard_B1s, US East, 1 Year |
| Region  | US East   |
| Ram     | 1   |
| Disk    | 4 Gb  |
| vCPU    | 1   |

The cart total is USD 53.00. Buttons for 'CONTINUE SHOPPING', 'CREATE QUOTE', and 'PLACE ORDER' are visible.

## Solutions Marketplace view:



The screenshot shows the StreamOne Solutions Marketplace interface. The top navigation bar includes 'Console', 'Products', and 'Solutions Marketplace'. The main content area is titled 'Your Cart and Checkout'.

**Cart and Checkout:** Displays the Azure Plan Reservations product details. The summary table is highlighted with a red box:

| Summary |   |
|---------|---|
| Title   | Reserved VM Instance, Standard_B1s, US East, 1 Year |
| Region  | US East   |
| Ram     | 1   |
| Disk    | 4 Gb  |
| vCPU    | 1   |

The price is USD 53.00. Buttons for 'Delete Product' and 'Save product' are visible.

**Configure Products:** Shows the 'Place Your Order' button and the 'Order Summary' section.

**Order Summary:**

| Item  | Price            |
|---|------------------|
| Azure Reserved Instances                        | 1x USD 53.00     |
| Azure Plan Reservations (Pending Configuration) |                  |
| <b>Order Total</b>                              | <b>USD 53.00</b> |

Continuing with the purchase, users place their orders and are brought to the Order Confirmation page, where once again all the details of the particular plan being bought are displayed.

## Admin Console view:

**Your order has been successfully placed!** [CLOSE](#)

You can view the product(s) by navigating to [Manage Products](#).

| Order Details            |   |          |          |           |
|--------------------------|---|----------|----------|-----------|
| Product Name             | Plan Name   | Duration | Quantity | Price     |
| Azure Reserved Instances | Reserved VM Instance, Standard_B1s, US East, 1 Year | Monthly  | 1        | USD 53.00 |
| Total                    |   |          |          | USD 53.00 |


## Solutions Marketplace view:

StreamOne *lon*

English

Cart


Console Products Solutions Marketplace



We've received your order!

[View Your Products](#)

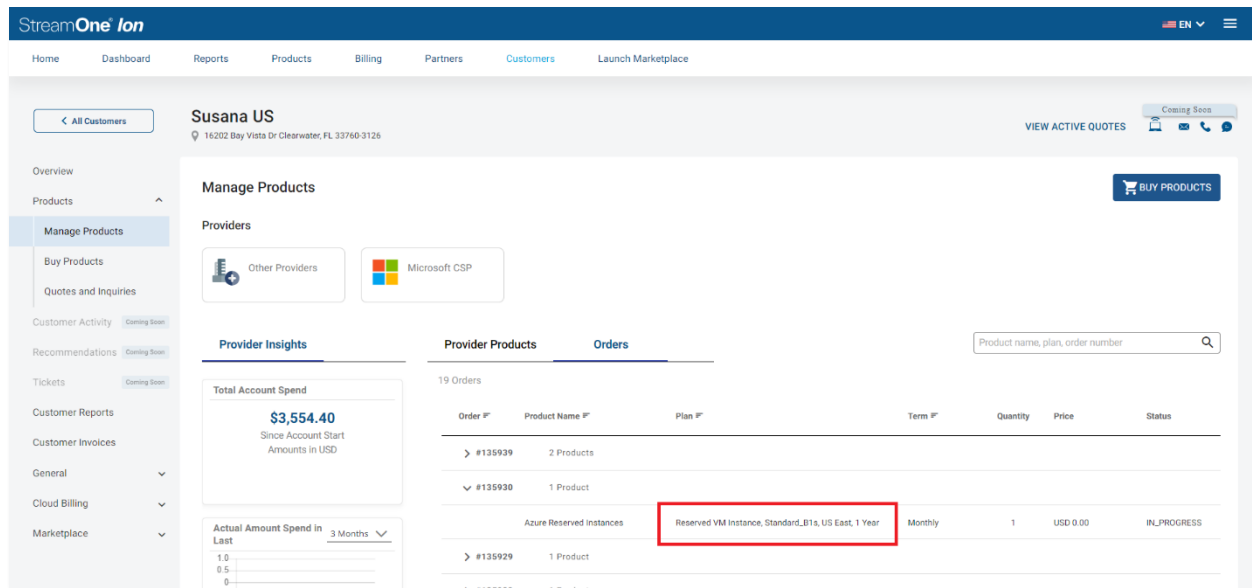
You can view the status of your order and manage your products in the "My Products" section of the marketplace

| Order Summary   |  |                                 |               |                    |
|---|--|---------------------------------|---------------|--------------------|
|  | <b>Azure Plan Reservations</b><br>Plan:Monthly<br>Plan:Reserved VM Instance, Standard_B1s, US East, 1 Year | Order Number<br>135929 - 154442 | Quantity<br>1 | Price<br>USD 53.00 |
| Order Total   |  |                                 |               | USD 53.00          |

## Improved order information

To complement this enhancement, the Orders tab within the Manage Products page has also been modified to have a "Plan" column reflecting the Plan Name, which serves as a clear indication of which particular Azure Reservation was purchased.

This is the view of this page and tab from Reseller's Admin Console:



**StreamOne Ion**

Home Dashboard Reports Products Billing Partners Customers Launch Marketplace

**Susana US**  
16202 Bay Vista Dr Clearwater, FL 33760-3126

VIEW ACTIVE QUOTES

**Manage Products**

Providers: Other Providers, Microsoft CSP

**Provider Insights**

Total Account Spend: **\$3,554.40**  
Since Account Start  
Amounts in USD

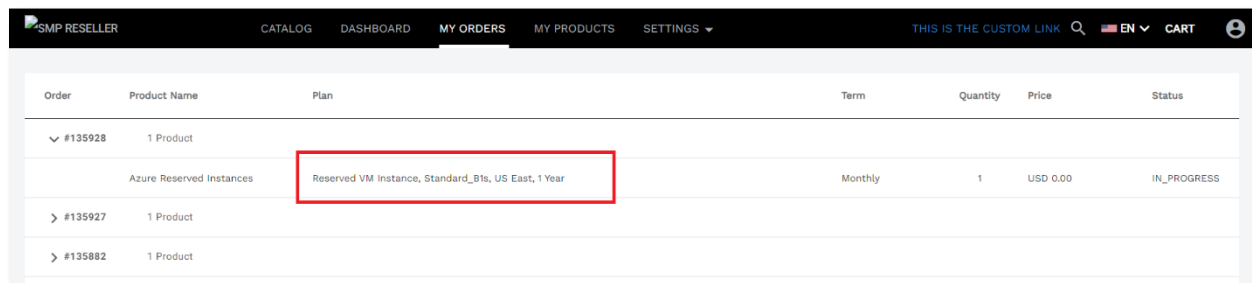
Actual Amount Spend in Last 3 Months

**Provider Products**

19 Orders

| Order # | Product Name             | Plan  | Term    | Quantity | Price    | Status      |
|---------|--------------------------|---|---------|----------|----------|-------------|
| #135939 | 2 Products               |   |         |          |          |             |
| #135930 | 1 Product                |   |         |          |          |             |
|         | Azure Reserved Instances | Reserved VM Instance, Standard_B1s, US East, 1 Year | Monthly | 1        | USD 0.00 | IN_PROGRESS |
| #135929 | 1 Product                |   |         |          |          |             |

And this is the equivalent page “My Orders” from the perspective of a Customer user at the Solutions Marketplace portal:



**SMP RESELLER**

CATALOG DASHBOARD MY ORDERS MY PRODUCTS SETTINGS

THIS IS THE CUSTOM LINK

| Order   | Product Name             | Plan  | Term    | Quantity | Price    | Status      |
|---------|--------------------------|---|---------|----------|----------|-------------|
| #135928 | 1 Product                |   |         |          |          |             |
|         | Azure Reserved Instances | Reserved VM Instance, Standard_B1s, US East, 1 Year | Monthly | 1        | USD 0.00 | IN_PROGRESS |
| #135927 | 1 Product                |   |         |          |          |             |
| #135882 | 1 Product                |   |         |          |          |             |

This concludes the changes introduced with this feature.

## Q & A

- Q: Why can't I find Azure Reservations at the White-label Marketplace?
- A: The White-label Marketplace is not yet compatible with this product. Alternatively you can allow Customer users to purchase them from the Solutions Marketplace, or Reseller users could buy them for their Customers from the Admin Console.