Enablement of billing date alignment for NCE items (co-terminosity)

CSP Microsoft in StreamOne Ion

Contents

Reasons for Change	. 3
Scope	. 3
Changes	. 3
Changes during checkout process for new purchases	. 3
Changes at the lifecycle management renewal options for NCE subscriptions	. 5

Reasons for Change

Microsoft's *New Commerce Experience (NCE)* products enabled new possibilities around the billing date alignment, allowing the user to choose among 3 options when purchasing new subscriptions or when scheduling renewals of existing subscriptions. This release brings those abilities to StreamOne Ion, allowing the Customer and Reseller users to choose these options during configuration when purchasing, and also when performing lifecycle management actions on renewals.

Scope

This change is affecting all accounts, all personas, but will only be noticed by those accounts with active Microsoft programs.

Changes

Changes during checkout process for new purchases

When purchasing a new NCE subscription, new options to allow the user to choose their billing alignment will be offered during the *Configuration* step at the cart page. This document will cover the experience from the point of view of a Reseller using the Admin Console, purchasing for a Customer through Customer 360.

To find these new options, enter the Customer profile for which you would like to purchase the new NCE subscription and follow the standard purchase experience until the cart page: enter the customer profile, use the navigation panel to open "Products", then select "Buy Products" from the expanded list, then navigate the marketplace to find the Product, add a Plan to the cart, and then go the cart page:

ream One <i>Ion</i>					-= DN ~
me Dashboard	Reports Products	Billing Partners	Customers		
< All Customers	Best Customer	90			VIEW ACTIVE QUOTES
erview A	< Product Catalog		Search Q	Cart & Checkout	CLOSE
Manage Products	All Products			Tou are about to and the product below to the customer's account. Prease, continn que Order Summary	nnny, duration and consigure the products before placing order.
Buy Products	AT Category	D	D	Dynamics 365 Commerce (Pending Configuration)	1 x USD 216.0
Quotes and Inquiries	Application Modernization	Dynamics 365 Business Central Essential NCE	Dynamics 365 Business Central Premium NCE	Tatal	100 216 0
stomer Activity [Dening Sour	Collaboration Suite			NUE .	050 216.0
commendations (serve serv	Google		100	Dynamics 365 Commerce	>>CONFIGURE
ckets Carring Same	HPE Greenlake	D	pter.	Duration Monthly	Oty USD 216.00
estomer Percente	IBM	Commerce Add on	Commerce Add On		
	Microsoft Software				
istomer Invoices	Modern Workplace				
eneral 🗸	NCE	D	D		
oud Billing 🗸 🗸	SaaS	Dynamics 365 Customer Service Enterprise NCE	Dynamics 365 Customer Service Professional		
and	Security Suite				
ineihere 🗸	Tech Data Click to Run				
	Test Category	D	D		
		Dynamics 365 Field	Dynamics 365 Finance	< CONTINUE SHOPPING	CREATE QUOTE PLACE ORD

Once there, click on "CONFIGURE" and the newly added elements will appear at the bottom of the configuration screen:

is the Micro d to it.	osoft account deta	ils and the selected	products will be
iny	Best Customer		
n Name:	bestcustomer.	onmicrosoft.com	
ID:	ac801d84-6b0	e-4aa5-bb3e-6354	3a1ebfdb
∕licrosoft N e Click "Cor	Iodern WorkPlace ntinue" to proceed	account information with placing your or	n has been validated. der.
istomer PO	Number	Reseller PO N	lumber
nize your cl wed subsc gn with pur the date of	harge cycles and e riptions align with chase date - The s f purchase	nsure that new your business ubscription billing e	3/20/2023
gn with call e calendar o	endar date - The s cycle charge	ubscription billing e	nd date will align wit
gn with sub isting NCE :	scription - The sub subscription in you	oscription billing end ir tenant	I date will align with
0/2024 Office 365	5 E1 (870c54a8-	e2a5-4c2e-c9a4	-fdce457471da)
Aicrosoft	365 Apps for b	usiness (76b0dd	56-7075-459e-cf
e aligning y	our new subscripti	ion billing date to 3/	20/2023 and will
	and a state of the of		and a proceed
	to it. Name: ID: Alcrosoft N Click "Correst of the second stormer PO of the second second and the out of the second and the out of the second and the second second and the second	d to it. my Best Customer n Name: bestcustomer action data - bot Alicroaoft Modern WorkPlace c Click 'Continue' to proceed stomer PO Number Mg Date Alignment mize your charge cycles and wed subscriptions align with wed subscriptions align with wed subscriptions align with any with purchase date - The s the date of purchase gn with subscription - The su sting NCE subscription - The subscription 1 your 10/2024 Microsoft 365 E1 (670c5488) Microsoft 365 Apps for b e aligning your new subscription e aligning your new subscription of the bit with or we subscription of the bit with or we subscription of the bit we subscription align of the bit with or we subscription of the bit we subscription of the bit we subscription of the bit we subscription of the bit we subscription of the bit the other we subscription of the bit we subscription of the bit we subscription of the bit we subscription of the bit we subscription o	d to it. My Best Customer Name: bestcustomer.connicrosoft.com ID: ec60164-6b0e-4aa5-bb3e-6354; Aicrosoft Modern WorkPlace account information ecfick "Continue" to proceed with placing your or stomer PO Number Reseller PO N Pg Date Alignment Nite your charge cycles and ensure that new wed subscriptions align with your business an with purchase date - The subscription billing e the date of purchase any With subscription - The subscription billing en sting NCE subscription in your tenant b)/face 365 E1 (3/20554aB-e235;4626-e5964) Aicrosoft 365 Apps for business (76b0dc e aligning your new subscription billing date to 3; b)/face 365 E1 (6/20554aB-e235;4626-e5964) Consolt a for the billing cycle. Please consolted and the off the billing cycle. Please consolted and the cycle cycle. Please consolted and the off the billing cycle.

• Align with purchase date: Align the new subscription's billing date to the purchase date as usual. This is the default option.

• Align with calendar date: Align the new subscription's billing cycle to the calendar cycle.

• Align with subscription: When choosing this option a new table will appear displaying the current active subscriptions under the same customer tenant. It will list the billing end date followed by name of the product and its subscription ID. You can choose any of them for the new subscription the same cycle.

At the bottom of the page there is a mandatory Yes/No confirmation radio button that will ask the user to reconfirm the billing alignment for the new subscription.

Note: It is important to understand that even though the full price is shown during checkout, whenever you choose an alignment date different than purchase date, the amount of the first invoice will be prorated to the number of days remaining until billing date. The Report will also display the prorated amount for the first month, and the full amount in the subsequent months.

Changes at the lifecycle management renewal options for NCE subscriptions

Along with the options presented above for new purchases, the billing alignment change is also offered when managing the renewal of any existing NCE subscription. These options have been added to the "Manage Renewal" menu. As a Reseller, to access this menu, enter the Customer profile, navigate to "Products", then to "Manage Products":

Stream One lon										🛲 EN 🗸
Home Dashboard Products Manage Products	Reports Products Billing Manage Products Providers	Partners Cu	ustomers							BUY PRODUCTS
Buy Products Quotes and Inquiries Clustome: Activity Cases are Recommendations Cases are	IEM 🗠	ත් CSP								
Tickets Coming Sale	Provider Insights									
Customer Reports	Total Account Spend	Actual Spend Last 3 Month	18							
Customer Involces General 🗸	\$5,945.23 Since Account Start Amounts in USD	6000 4000 2000 0 Jan Feb	Projected based speed for the preceding 3 mon	on ha						
Cloud Billing 🗸 🗸										
Marketplace 🗸	Products				Products			*	Search	Q
	Note: Products will display once the ore	der is complete. In-flight order a product? Get more into <u>he</u>	s will not display. 12							
	Product Name #	Total Licenses #	Term # Billing Frequenc	y ₽ Recurring Billing Cycle Cout Ø ₽	Purchased Date 🜒 🖕	Status #	Auto-Renew #	Customer P0 ₽	Receiver PO =	
	✓ Microsoft 365 NCE									
	Microsoft 365 Appe for businese	3	P1M Monthly		Jan 10, 2023, 4:36:49 AM	Active	ON	Adi1	Adil	DETAILS MANAGE
	Microsoft 365 Business Basic	2	P1M Monthly		Jan 22, 2023, 5:47:00 PM	Disabled	OFF (Krishna 3	Govinda 3	DETAILS MANAGE
	> Office 365 NCE									

Then click on *MANAGE* and the "Manage Renewal" option will be one of the lifecycle management options offered. Upon selecting it, the renewal page will be presented, in which the newly added billing alignment options can be found at the bottom:

SKU:		Term:	
No change	~	Monthly	,
Current: Microsoft 365 Apps for busi	ness	Current: Monthly	
License Quantity		Billing Frequency	
3		Monthly	
Current: 3 Billing Date Alignme Customize your charge cycles renewed subscriptions align v Align with calendar date -	ent s and ensure tha with your busine The subscription	Current: Monthly at new or ress needs.	1 with the
Current 3 Billing Date Alignmu Customize your charge cycles renewed subscriptions align v Align with calendar date calendar cycle charge Align with subscription -1 NCE subscription in your	ent s and ensure tha with your busine The subscription tenant	Currer: Monthly at new or ess needs. on billing end date will align	n with the vith an existing
Currer: 3 Billing Date Alignmu Customize your charge cycle renewed subscriptions align v Align with culendar date calendar cycle charge Align with subscription in your	ent s and ensure tha with your busine • The subscription the subscription tenant	Currer: Monthly at new or siss needs. on billing end date will align billing end date will align	1 with the vith an existin

• The option to align to purchase date is not offered here because, given that this is a renewal, alignment with the purchase date is pre-selected.

• The other two alignment options are offered, but aare optional. In case any of these is selected, the greyed-out "Update" button will become active and will need to be clicked to update the renewal schedule.

Once updated, you can close the window and the selected option will be applied upon renewal.