

# **Enablement of billing date alignment for NCE items (co-terminosity)**

**CSP Microsoft in StreamOne<sup>®</sup> Ion**

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## Reasons for Change

Microsoft's *New Commerce Experience (NCE)* products enabled new possibilities around the billing date alignment, allowing the user to choose among 3 options when purchasing new subscriptions or when scheduling renewals of existing subscriptions. This release brings those abilities to StreamOne Ion, allowing the Customer and Reseller users to choose these options during configuration when purchasing, and also when performing lifecycle management actions on renewals.

## Scope

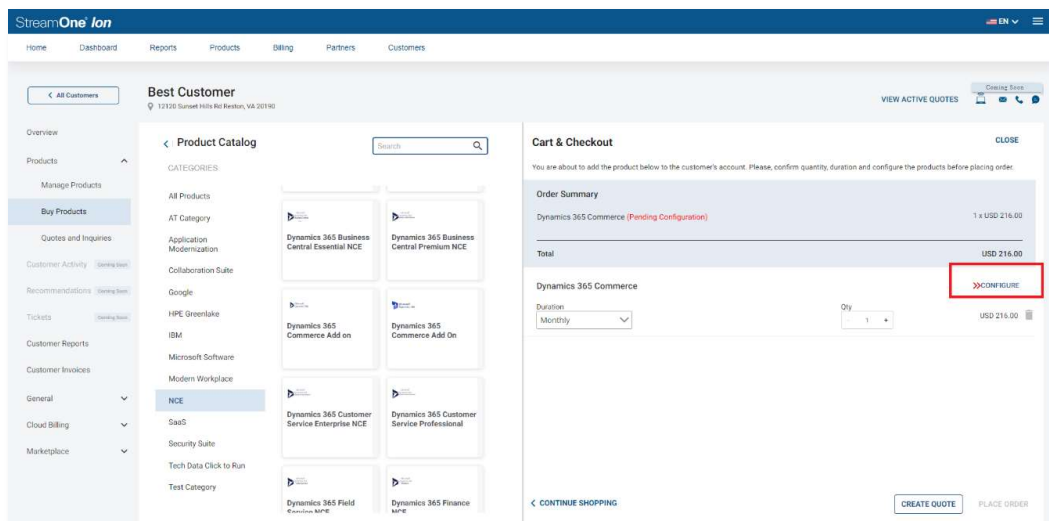
This change is affecting all accounts, all personas, but will only be noticed by those accounts with active Microsoft programs.

## Changes

### Changes during checkout process for new purchases

When purchasing a new NCE subscription, new options to allow the user to choose their billing alignment will be offered during the *Configuration* step at the cart page. This document will cover the experience from the point of view of a Reseller using the Admin Console, purchasing for a Customer through Customer 360.

To find these new options, enter the Customer profile for which you would like to purchase the new NCE subscription and follow the standard purchase experience until the cart page: enter the customer profile, use the navigation panel to open "Products", then select "Buy Products" from the expanded list, then navigate the marketplace to find the Product, add a Plan to the cart, and then go the cart page:



Once there, click on “CONFIGURE” and the newly added elements will appear at the bottom of the configuration screen:

- **Align with purchase date:** Align the new subscription’s billing date to the purchase date as usual. This is the default option.

- **Align with calendar date:** Align the new subscription’s billing cycle to the calendar cycle.

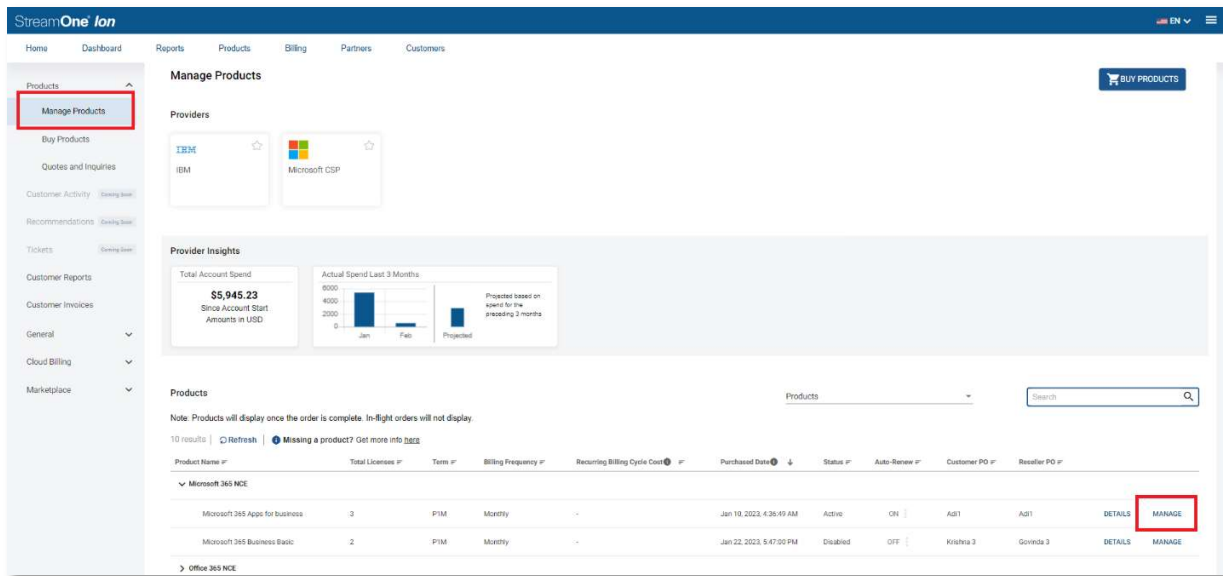
- **Align with subscription:** When choosing this option a new table will appear displaying the current active subscriptions under the same customer tenant. It will list the billing end date followed by name of the product and its subscription ID. You can choose any of them for the new subscription the same cycle.

At the bottom of the page there is a mandatory Yes/No confirmation radio button that will ask the user to re-confirm the billing alignment for the new subscription.

**Note:** It is important to understand that even though the full price is shown during checkout, whenever you choose an alignment date different than purchase date, the amount of the first invoice will be prorated to the number of days remaining until billing date. The Report will also display the prorated amount for the first month, and the full amount in the subsequent months.

## Changes at the lifecycle management renewal options for NCE subscriptions

Along with the options presented above for new purchases, the billing alignment change is also offered when managing the renewal of any existing NCE subscription. These options have been added to the “Manage Renewal” menu. As a Reseller, to access this menu, enter the Customer profile, navigate to “Products”, then to “Manage Products”:



Then click on **MANAGE** and the “Manage Renewal” option will be one of the lifecycle management options offered. Upon selecting it, the renewal page will be presented, in which the newly added billing alignment options can be found at the bottom:

The screenshot shows the 'Manage Existing Subscription End-of-Term Options' dialog. The 'Billing Date Alignment' section is highlighted with a red box. It contains two radio button options: 'Align with calendar date' and 'Align with subscription'. The 'Update' button is at the bottom right of the dialog.

**Billing Date Alignment**  
Customize your charge cycles and ensure that new or renewed subscriptions align with your business needs.

☐ Align with calendar date - The subscription billing end date will align with the calendar cycle charge.

☐ Align with subscription - The subscription billing end date will align with an existing NCE subscription in your tenant.

Update

Close Window

- The option to align to purchase date is not offered here because, given that this is a renewal, alignment with the purchase date is pre-selected.
- The other two alignment options are offered, but are optional. In case any of these is selected, the greyed-out “Update” button will become active and will need to be clicked to update the renewal schedule.

Once updated, you can close the window and the selected option will be applied upon renewal.